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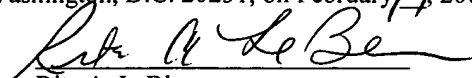
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Robert Lee Thompson  
Serial No: 09/965,136  
Filed: September 27, 2001  
For: SYSTEM AND METHOD FOR OBTAINING AND UTILIZING  
MAINTENANCE INFORMATION  
Examiner: V. Bali  
Conf. No.: 1815  
Art Unit: 2623

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CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with first-class postage attached, addressed to Commissioner for Patents, Washington, D.C. 20231, on February 19, 2003.

  
Rita A. LeBlanc

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Commissioner for Patents  
Washington, D.C. 20231

**Amendment**

Sir:

In response to the Office Action mailed September 13, 2002, the Applicant respectfully requests reconsideration.

**In the Title**

On Page 1 of the Specification, please rewrite the title as follows. Applicant has attached a marked-up version of the title with deletions shown in brackets and additions shown with underlines.

**SYSTEM AND METHOD FOR OBTAINING AND UTILIZING IDENTIFYING  
INFORMATION OF AN INDIVIDUAL**